

IWC

SCHAFFHAUSEN

IWC CONCIERGE SERVICE : CONCIERGE.EUROPE@IWC.COM · TELEPHONE +41 52 235 73 63

SERVICE REQUEST FORM

Please fill out all fields below. The completed form must be emailed to concierge.europe@iwc.com to receive your shipping kit. Fields marked with (*) are mandatory.

YOUR CONTACT DETAILS*

Client reference <small>(to be filled by IWC)</small>				Shipping kit delivery address	Address	
Salutation	Mr.	Mrs.	Ms.		City	Postal code
First name					Country	
Surname				Watch delivery address	Address	
Email					City	Postal code
Country code					Country	Same as shipping kit delivery address
Phone number				Billing address	Address	
					City	Postal code
					Country	Same as watch delivery address

TIMEPIECE DETAILS

Serial number* <small>(engraved on your timepiece)</small>			Date of last service <small>(dd / mm / yyyy)</small>	/	/
Date of purchase <small>(dd / mm / yyyy)</small>	/	/	Type of last service		
			Location of last service		

TIMEPIECE CONDITION*

Gains	seconds / day	Defective chronograph	Fell down/ was shocked	Stops
Loses	seconds / day	Defective automatic winding	Insufficient power reserve	Periodical service needed
Humidity		Defective calendar		
Detached parts enclosed (e.g. glass, crown, pusher, screw) , please specify				
Other, please specify				

SERVICE REQUESTED*

Service requested	Components requested		
Complete service	No additional component	Hands	Folding clasp
Polishing service	Pin buckle	Glass	Crown
Water-resistancy renewal	Pusher(s)	Dial	
Battery service	Bracelet link(s), please specify number required		

By signing below, you confirm having read and accepted IWC's **Conditions of Service** and **Privacy Policy** that can be found on our website.

Date / /
(dd / mm / yyyy)

Your signature
(required only at time of
timepiece shipment)