

IWC

SCHAFFHAUSEN

IWC CONCIERGE SERVICE : CONCIERGE.EUROPE@IWC.COM

SERVICE REQUEST FORM

Please fill out all fields below. The completed form must be emailed to concierge.europe@iwc.com to receive your shipping kit. Fields marked with (*) are mandatory.

YOUR CONTACT DETAILS*

| | | | | | | |
|--|-----|------|-----|-------------------------------------|---------|---------------------------------------|
| Client reference <small>(to be filled by IWC)</small> | | | | Shipping kit delivery address | Address | |
| Salutation | Mr. | Mrs. | Ms. | | City | Postal code |
| First name | | | | | Country | |
| Surname | | | | Watch delivery address | Address | |
| Email | | | | | City | Postal code |
| Country code | | | | | Country | Same as shipping kit delivery address |
| Phone number | | | | Billing address | Address | |
| | | | | | City | Postal code |
| | | | | | Country | Same as watch delivery address |

TIMEPIECE DETAILS

| | | | | | |
|---|---|---|---|---|---|
| Serial number* <small>(engraved on your timepiece)</small> | | | Date of last service <small>(dd / mm / yyyy)</small> | / | / |
| Date of purchase <small>(dd / mm / yyyy)</small> | / | / | Type of last service | | |
| | | | Location of last service | | |

TIMEPIECE CONDITION*

| | | | | |
|---|---------------|-----------------------------|----------------------------|---------------------------|
| Gains | seconds / day | Defective chronograph | Fell down/ was shocked | Stops |
| Loses | seconds / day | Defective automatic winding | Insufficient power reserve | Periodical service needed |
| Humidity | | Defective calendar | | |
| Detached parts enclosed (e.g. glass, crown, pusher, screw) , please specify | | | | |
| Other, please specify | | | | |

SERVICE REQUESTED*

| Service requested | Components requested | | |
|--------------------------|--|-------|---------------|
| Complete service | No additional component | Hands | Folding clasp |
| Polishing service | Pin buckle | Glass | Crown |
| Water-resistancy renewal | Pusher(s) | Dial | Bracelet |
| Battery service | Bracelet link(s), please specify number required | | |

By signing below, you confirm having read and accepted IWC's **Conditions of Service** and **Privacy Policy** that can be found on our website.

Date / /
(dd / mm / yyyy)

Your signature
(required only at time of
timepiece shipment)